



# MCLAREN DOORS WARRANTY

## Warranty Statement

McLaren Doors warrants to the original purchaser or end user (herein called the "Customer"), that it will replace any parts which are proven, to the satisfaction of McLaren Doors, to have been defective at the time it was sold, pending that the parts claim are within the "Time Schedule" listed below from the original invoice date from McLaren Doors. Any parts deemed defective by McLaren Doors will be returned, with freight prepaid to McLaren Doors by the Customer. McLaren Doors reserves the right to change or discontinue parts without notice and in such cases replacement parts will be the current most similar available part. This warranty covers only manufacturing defects in material and workmanship of McLaren Doors products. In no event shall McLaren Doors be responsible or liable to anyone for indirect, special, punitive, incidental or consequential damages or loss in any form. No warranty of any kind applies to McLaren Doors products which have been damaged or have failed because of accident, fire, flood, lightning, hurricane, tornado, winds, storm, or other acts of God, harmful chemicals including cleaning compounds, fumes or vapors, air pollution, war, vandalism, neglect, improper or unauthorized installations, improper or unauthorized alterations or repairs, excessive heat exposure, improper or lack of maintenance and service, neglect, improper use or abuse and all other causes beyond McLaren Doors control. This warranty is voided if Customer uses parts that are not genuine McLaren Doors parts, use paints or decals that can result in high heat buildup on or after application without first consulting McLaren Doors, completes warranty repairs without written authorization from McLaren Doors, or uses the door in applications other than intended. This warranty is not transferable or assignable and proof of purchase as the original Customer may be required.

## Limited Warranty

### 5 Years

**Panels:** Are guaranteed against defective materials and workmanship. Product defects include; rotting, pitting, corroding, abnormal UV and color instability, or delamination.

**Tracks and non-moving hardware:** Are guaranteed against defective materials and workmanship.

### 2 Years

**Hardware:** Otherwise known as wear items including: rollers, latches, counterbalance, hinges are guaranteed against defective materials and workmanship.

### 1 Year

**Consumables:** Top seals, bottom seals, side seals, and straps.

## Claim Requirements

All warranty claims must be in writing to McLaren Doors and pre-approved by McLaren Doors. The McLaren Doors warranty claim form must be used to provide complete information. The claim request must include the door serial number, (inside top left on the door), date of the claim, company contact information and a full description of the problem. In order to process the claim more efficiently pictures may be required to assist with the determination. All claim submissions must be submitted immediately after discovery of the problem.